

# Our Commitment To Cleanliness

## Cleaning Summary

Keeping the NHS clean and preventing the spread of infection is everybody's responsibility from the Chief Executive or equivalent to the healthcare cleaner. It is important for patients, visitors, the public and staff.

Cleanliness matters, and to ensure consistency throughout the NHS, and to support hospitals and healthcare services, this commitment has been adopted in every organisation.

This Charter sets out our commitment to ensure a consistently high standard of cleanliness is delivered in all of our healthcare facilities. It also sets out how we would like you to help us maintain

### WE WILL:

- Treat patients in a clean, safe and pleasant environment
- Provide a well maintained, clean and safe environment, using the most appropriate and up to date cleaning methods and frequencies
- Aim to clean the building when patient appointments have finished for the day.
- Maintain fixtures and fittings to an acceptable condition to enable effective and safe cleaning to take place regularly
- Allocate specific roles and responsibilities for cleaning, linked to infection prevention and control.
- Constantly review cleanliness and rectify issues with cleaning provider or in-house team (delete as appropriate)
- Take account of your views about the quality and standards of cleanliness by involving patients and visitors in reporting and monitoring how well we are doing
- Provide the public with clear information on any measures which they can take, to raise awareness and educate the public in the prevention and control of healthcare associated infections
- Provide structured and pro-active education and training to ensure all our staff are competent in delivering infection prevention and control practices within the remit of their role
- Provide entrance matting to remove soil from shoes and reduce the dirt from entering the building especially in winter months.
- Design any new facilities with ease of cleaning in mind

### WE ASK PATIENTS, VISITORS AND THE PUBLIC TO:

- Follow good hygiene practices which are displayed in and around the organisation
- Tell us if you require any further information about cleanliness or prevention of infection
- Work with us to monitor and improve standards of cleanliness and prevention of infection
- Do not smoke or drop debris around the entrance doors to reduce likelihood of soil entering the building.
- Inform us if you or a member of your family spill drinks or where vomiting occurs to enable us to contain the spill and rectify the situation as promptly as possible for the comfort of the patient, visitors and staff.

Name / Signature **Robert Massey-Ellis**

Practice Manager



**If you require further information regarding cleaning standards go to:**  
[www.england.nhs.uk/wp-content/uploads/2021/04/B0271-national-standards-of-healthcare-cleanliness-2021](http://www.england.nhs.uk/wp-content/uploads/2021/04/B0271-national-standards-of-healthcare-cleanliness-2021)  
**If you wish to comment about the cleanliness of this facility, contact**

*(insert name & number)*

### CONTAMINATED CLEAN

All areas identified as contaminated areas are cleaned using yellow colour coded equipment in accordance with the Trust's Infection, Prevention and Control Policy requirements.

### CATEGORY: FR2 Treatment rooms where invasive procedures take place

CLEANING TASK	CLEANING FREQUENCY	RESPONSIBILITY
<b>Sanitary Areas (if connected to treatment room)</b>		
Toilets, sinks and taps	1 x full daily, check between patients	Healthcare Cleaning Professional (HCP)
Showers	1 x full daily, check between patients	HCP
Mirrors	1 x full daily	HCP
<b>Patient Areas</b>		
Patient beds	1 x full daily, clean between patients	HCP and Practitioner
Patient mattresses	As above	HCP and Practitioner
Chairs	1 x full daily	HCP
Tables, changing areas and lockers	1 x full daily	HCP
Doors, including ventilation grilles	1 x full daily	HCP
Windows	1 x full every 6 months	External contractor
Internal glazing	1 x full weekly	HCP
Radiators including cover	1 x full weekly external only	HCP
Curtains and blinds	As local protocol, 6 months minimum	HCP
Low, middle and high surfaces	1 x full weekly, 1 x check daily (low)	HCP
Waste receptacles	1 x full daily, 1 x check daily	HCP and Clinical Team
Dispenser cleaning	1 x full daily external (internal weekly)	HCP
Replenishment of consumables	Check and replenish 3 x daily	HCP and Clinical Team
<b>Floors</b>		
Floors hard	1 x full daily, 1 x check daily	HCP
Floors soft	1 x full daily, 1 x check daily	HCP
<b>Kitchen Areas</b>		
Fridges and freezers (except drugs & samples)	1 x full weekly, 1 x check daily	HCP and Clinical Team
Cupboards	1 x full monthly, 1 x check daily	HCP and Clinical Team
<b>Medical Equipment</b>		
Medical equipment	Refer to local protocol	Clinical staff
<b>Cleaning Equipment</b>		
All cleaning equipment including trolley	Full clean after each use	HCP

### National Cleaning Colour Coding Scheme – National Patient Safety Agency

All cleaning items including cloths, mops, buckets, aprons and gloves should be colour coded as follows:

<b>RED</b> Bathrooms, washrooms, showers, toilets, basins and bathroom floors	<b>Blue</b> General areas including wards, departments, offices and basins in public areas	<b>Green</b> Catering departments, ward kitchen areas and patient food service at ward level	<b>Yellow</b> Isolation areas
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